

## AMENDMENTS TO THE SPECIFICATION

Please amend the paragraph that begins at page 26, line 4 as follows:

-- button 207, which triggers the retrieval of the data relevant to the solution/product previously chosen. In one embodiment of the present invention, when the user selects set criteria button 206, and clicks on ready button 207, additional pull down menus, such as those shown disposed within region 202 of Figure 77A, are presented to the user to assist in further specifying the information to be retrieved. As shown in Figure 77A, in this example of one embodiment of the present invention, multiple pull down menus, different from the pull down menus from Figure 5, are disposed within region 202 and a general solution overview is disposed within region 211. --

Please amend the paragraph that begins at page 26, line 13 as follows:

-- It should be appreciated that many of the web pages that comprise IDD (interactive dynamic documentation web site) 40 have functions and different physical layouts that are dependent upon the user's purpose and/or the type of information or data with which the user desires to interact. In one embodiment, there may be two or three pull down menus disposed within region 202, as depicted in Figure 5. In another embodiment, there may be more than six pull down menus within that same region, as depicted in Figure 77A. In another embodiment, there may not even be a region 202 or region 211 within a web page presented to the user, as depicted in, e.g., Figure 5A. In fact, there is an almost unlimited number of web page configurations, layouts, and associated components (pull down menus, buttons, links, etc.) that can comprise the IDD web site.--

Please amend the paragraph that begins at page 37, line 13 as follows:

-- Still in Figure 8B, it should be appreciated that sequence determinators 805A-808A of Figure 8A were deselected, in this example of one embodiment of the present invention. The user, having decided that MML commands should be first and, as such, given ordered sequence number one, replace SD (sequence determinator) 805A of Figure 8A, with SD (sequence determinator) 805B as shown in Figure 8B. Beneath SD 805B is SD 806B, the thunder dial solution overview topic, which in Figure 8A was disposed at SD 809A. Shown as SD 807B is the solution hardware topic, which was SD 810A of Figure 8A. Shown as SD (sequence determinator) 808B, in this example of one embodiment of the present invention, is the problem isolation topic. Associated with SD 808B are a variety of sub-topics, numbered 4.1, 4.11, 4.2, 4.21, 4.22, 4.23, 6.0, 6.1, 6.2, etc.. This further illustrates the re- --

Please amend the paragraph that begins at page 44, line 4 as follows:

In step 911, the document builder receives from the user their selected output format for the document that is built, and initiates the output thereof in step 912, in one embodiment of the present invention.